

# NSW Settlement Strategy

The NSW Government's Settlement Strategy aims to improve settlement outcomes for refugees living in NSW. The Strategy is the first of its kind in the state and Australia and works towards achieving six short-term outcomes for refugees and the community.



NSW Government settlement planning and evaluation is informed by lived experience.



NSW Government has improved data collection and analysis processes to support evidence-based settlement planning.



NSW Government ensures services and information are accessible to refugees.



NSW Government incorporates place-based approaches and community networks into settlement planning, including welcoming.



NSW Government and communities ensure that services and information –that address refugee needs –are available.



NSW Government has increased influence in national decision-making about settlement targets, policy and outcomes.

**The Strategy recognises the complex settlement ecosystem that exists in NSW and the long-term outcomes that requires all levels of government and the non-government sector to work together to achieve.**

The NSW Settlement Strategy focuses primarily on refugees who are within the first 10 years of their settlement journey and living in NSW.

For the purposes of the NSW Settlement Strategy, the term 'refugees' includes all people from refugee and refugee-like backgrounds, including people seeking asylum.

**The Strategy brings together existing and new NSW Government efforts to:**

- Articulate what the NSW Government means by settlement journeys and what constitutes successful settlement
- Embed the voice of lived experience in decision making
- Enhance and formalise collaboration, coordination, strategic planning and service delivery across the NSW Government
- Ensure continuous improvement, evaluation and capacity building across the NSW Government to ensure successful settlement outcomes
- Engage a wide range of cross-sector actors and communities to ensure refugees thrive
- Build and enhance existing strategic partnerships with the Australian Government and other State and Territory, and Local Governments to influence national decision making.

**The NSW Settlement Strategy includes an:**

**Action Plan** that outlines how the NSW Government will continue and strengthen existing initiatives, and implement additional initiatives to address identified gaps

**Evaluation Framework** that will help the NSW Government monitor and measure progress, and have information to be able to respond to emerging needs in NSW

**The NSW Settlement Strategy is a strategic priority for Multicultural NSW and is being implemented by the NSW Government.**