

NSW Settlement Strategy

February 2023 - June 2025



The NSW Government's Settlement Strategy aims to improve settlement outcomes for refugees living in NSW. The Strategy is the first of its kind in the state and Australia, and works towards achieving six short-term outcomes for refugees and the community.



Refugees have access to appropriate services and information that they can understand and engage with



NSW Government settlement planning and evaluation is informed by lived experience



Refugees have the opportunities and support to participate socially and/or economically



NSW Government has improved data collection and analysis processes to support evidence-based settlement planning



Place-based and community networks are incorporated into settlement planning, including welcoming people into the community



NSW Government has increased influence in national decision-making about settlement targets, policy and outcomes

The Strategy recognises the complex settlement ecosystem that exists in NSW and the long-term outcomes that require all levels of government and the non-government sector to work together to achieve.

The NSW Settlement Strategy focuses primarily on refugees who are within the first 10 years of their settlement journey and living in NSW.

For the purposes of the NSW Settlement Strategy, the term 'refugees' includes all people from refugee and refugee-like backgrounds, including people seeking asylum.

The Strategy brings together existing and new NSW Government efforts to:

- Articulate what the NSW Government means by settlement journeys and what constitutes successful settlement
- Embed the voice of lived experience in decision-making
- Enhance and formalise collaboration, coordination, strategic planning and service delivery across the NSW Government
- Ensure continuous improvement, evaluation and capacity building across the NSW Government to ensure successful settlement outcomes
- Engage a wide range of cross-sector actors and communities to ensure refugees thrive
- Build and enhance existing strategic partnerships with the Australian Government and other state and territory, and local governments to influence national decision-making

The NSW Settlement Strategy includes an:

Action Plan that outlines how the NSW Government will continue and strengthen existing initiatives, and implement additional initiatives to address identified gaps

Evaluation Framework that will help the NSW Government monitor and measure progress, and have information to be able to respond to emerging needs in NSW

The NSW Settlement Strategy is a strategic priority for Multicultural NSW and is being implemented by the NSW Government.